## Mayor and City Council Agenda Item Request

Meeting Date: 8/26/2013 Type: Presentation

#### Call to Podium:

Britta Monaco, Jimmy Frazier-Bey, Lourdes Carazo and Elaine Johnson

### Agenda Item Title:

Presentation on the Internal Operations of the Wells/Robertson House

## **Responsible Staff and Department:**

Jimmy Frazier-Bey, Homeless Services Division Manager

#### **Desired Outcome from Council:**

Receive an update about the operational procedures and progress of the WRH Program.

Public Hearing History	
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Introduction Date:	
Advertisement Date :	
Public Hearing Date:	
Record Held Open Date:	
Policy Discussion Date:	
Anticipated Adoption Date:	

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## **Supporting Background Information:**

The Wells/Robertson House (WRH) is in its 25th year of operation. The program has had great success in helping men and women who are homeless and in recovery from alcohol and drug abuse.

A change in the population we serve has prompted a need to modify and enhance staff approaches. Innovative strategies and best practices have been adopted to align with the needs of our residents and help them move towards the goal of self-sufficiency.

The WRH program has adopted two strategic paradigms to help meet the goal: The Recovery Oriented Systems of Care and the Housing First Models.